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## CERTIFICATIONS

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**A+**  
**Security+**  
**MCP**

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## PROFILE

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### **Windows Server 2003/2008/2012:**

- Active Directory, DNS, DHCP
- Routing and Remote Access
- Hardware/Software RAID
- Internet Security & Acceleration Server 2000 – 2006
- TMG Server 2010
- IIS6/7
- DFS-R
- Terminal Services, RemoteApp
- Windows Distribution Services

### **Exchange Server 2003/2010:**

- Mailbox Maintenance
- Global & Offline Address Lists
- Extensive ActiveSync support through ISA Server 2004, TMG Server 2010 and Sonicwall
- Blackberry Services
- Public Folders
- Outlook 2007/2010 connectivity
- Outlook Web Access
- Message Archival
- Multi-Subdomain Server Certificates

### **Windows XP/Vista/7/8:**

- Domain/Local Permissions
- Performance analysis/troubleshooting
- Group Policy Management
- Windows Server Updates Services
- VB Scripting
- Local/Roaming profiles
- Log interpretation
- VPN connectivity/troubleshooting

### **Virtualization:**

- Planned, Implemented & Maintained Hyper-V server virtualization
- Maintained VMWare ESX 5.0 infrastructure
- Oracle Virtual Box
- iSCSI EMC SAN

### **Backup Technologies:**

- vRanger
- BackupExec
- Disk-to-Disk-to-Tape backup
- Robotic tape libraries (Tandberg/Quantum)

### **Networking:**

- Cisco Layer 3 Catalyst switches
  - Headed a project to completely rip out and replace existing ISA servers
  - Site to Site VPN, Global VPN Clients
  - DMZ hosting, iPhone connectivity, OWA Publishing
  - Bandwidth Monitoring
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**Other Skills/Exposures:**

- Nagios for host and temperature monitoring
- PRTG for graphical bandwidth monitoring
- Infor Syteline ERP
- Infor Visual ERP
- Created an American Express transaction program for submissions and approvals of monthly charges using ASP.NET and SQL Server 2008 R2
- Installed and maintained SharePoint 2013 environment, including Enterprise Search Server

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**EMPLOYMENT**

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**ShelterLogic**, Watertown, CT 2014-Present

*Network Administrator*

- Pulled SAN/VMWare environment out of a storage crisis at no cost
- Migrated Exchange 2010 environment to new hardware
- Remediated network security concerns
- Streamlined ERP application experience through the use of vbscripts
- Headed MPLS/VPN hardening project
- Inventoried and backed up all Cisco network gear in multiple locations
- Inventoried all telco gear at central office which led to cutting costs
- Implemented PRTG network wide and exposed map to NOC
- Worked with various vendors to keep projects moving forward
- Lead a team of Network Administrators

**PTA Corporation**, Oxford, CT 2006-2014

*Systems Administrator*

- In charge of network maintenance & upgrades
- Client support, provisioning, maintenance and training
- Data backup and integrity
- Performance Analysis
- WAN/LAN/WLAN infrastructure/planning
- VLANs
- Maintained InterTel Axxess phone system
- Created technical documents for users
- Used OneNote to keep up with IT documentation

**ACR Computer**, Waterbury, CT 2004-2007

*Computer Technician*

- Assisted in computer purchases
- Built new computers
- Repaired viruses, hardware and software issues
- Trained customers
- Repaired laptop hardware

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**EDUCATION**

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**Porter & Chester Institute**, Watertown, CT 2004-2005

*Major: Computer and Network Technology*

- Course included operating systems, computer hardware, networking and security
- Performed various tasks at Porter and Chester

Duties included:

- Configured print servers
- Repaired and upgraded systems
- Ran and troubleshot network cables
- Setup static IP addressing
- Performed weekly upgrades of Windows and Norton Anti-Virus
- Troubleshot software incompatibilities
- Trained peers in areas they were struggling with